

1-800-HELP-FLA (435-7352)  
www.800helpfla.com  
www.freshfromflorida.com



DIVISION OF CONSUMER SERVICES  
2005 APALACHEE PKWY  
TALLAHASSEE FL 32399-6500

FLORIDA DEPARTMENT OF AGRICULTURE & CONSUMER SERVICES  
COMMISSIONER ADAM H. PUTNAM

June 15, 2017

Refer To: 1705-19166 / DJS

TIA GONNELLA  
4290 W FORK RD  
CINCINNATI, OH 45247-7568

Subject: HENRI PELLETIER OF GOTIER SIAMESE

Dear TIA GONNELLA:

The Division of Consumer Services has received a response to your referenced complaint and has completed its informal mediation effort. Enclosed is a copy of the business' reply for your records and consideration. At this time, your complaint is now closed.

Should you wish to submit a response to the business' correspondence, please do so in writing within 30 days of the receipt of this letter. If you are satisfied with the business response, no further action is required on your part. As you may know from previous correspondence with the Division, all complaints are a matter of public record and will be provided to consumers, news agencies, other state agencies, or any other interested parties upon request.

Although the division has the authority to attempt mediation of a mutually acceptable settlement, we do not have authority to order refunds, reimbursements for damages, or settlements.

Thank you for the opportunity to assist you.

Enclosure

Sincerely,

*Deleah J Sims*

Deleah J Sims  
Regulatory Specialist III  
850-410-3765  
Fax: 850-410-3801  
E-mail: deleah.sims@freshfromflorida.com

Ref # 1705-19166/DJS

6/09/17

Reply:

ADR

DIVISION OF  
CONSUMER SERVICES  
2017 JUN 12 AM 11:23

FLORIDA DEPARTMENT OF AGRICULTURE & CONSUMER SERVICES  
BUSINESS REPLY FORM

Complaint Of: TIA GONNELLA  
Reference No: 1705-19166 / DJS

Corporate/Legal Name: Henri Pelletier

Fictitious/DBA Name: Gotier Siamese

Principal Address: 304 SW 13 St

Mailing Address: Ft Lauderdale, FL 33315

Registration/License Number (if applicable): \_\_\_\_\_

Email Address: gotier2@aol.com Web Site: www.awdesign.com/gotier/

Telephone: 954-524-1747 Fax: N/A

Name of Owner: Henri Pelletier

Name, title, telephone number, email address of person to contact for additional information, if necessary:  
SAA

Please state your position relative to the complaint. (Continue on back if needed)  
(see attached)


Please return completed form to:  
Florida Department of Agriculture & Consumer Services  
Division of Consumer Services  
2005 Apalachee Pkwy  
Tallahassee FL 32399-6500

[Signature]  
(Signature)  
M.R.  
(Title)  
06/09/17  
(Date)

Re: Gotier Siamese

0410 8102 0088 1425 3830 89



  
June 09 2017

Henri Pelletier  
304 SW 13 Street  
Fort Lauderdale, Florida 33315

To: Florida Department of Agriculture and Consumer Services  
Attn: Ms. Deleah J. Sims, Regulatory Specialist III  
2005 Apalachee Parkway  
Tallahassee, Florida 32399-6500

Reference # 1705-19166/DJS

Subject: Response to issues raised by Tia Gonnella

In summary my cats are on monthly flea maintenance as a preventative measure. (See copies of Amazon orders for two months enclosed to support the comment.) They were viewed by my Veterinarian and not found to have any fleas. When I shipped the kittens they came from a flea free environment.

To say they "literally were covered in fleas and blood from flea bites" that is alarming in this false complaint.

I have no idea what kittens were even presented to "a veterinarian" as the complaint allows the kittens were so sick as to warrant her taking them straight from the airport to a veterinarian.

Regarding that flea and "upper respiratory" condition matter. Recently in response to a complaint by Ms. Gonnella the USDA came to make an unannounced visit to my home. There were still five kittens here at the time of the visit. The representative was able to see that none of them had any upper respiratory issues or any visible fleas. That is after viewing each cat in full day light. I held the kittens and adults in full day light so each could be viewed easily.

As for the verification of the fact that the two kittens (sold as pets not to be used for breeding) are indeed from two CFA registered parents and as to whether they are themselves from a CFA registered litter here is my reply. See enclosed a copy of the litter registration certificate issued by CFA for the litter and "a homemade pedigree". The certificate for the litter notes both Sire and Dam and would not have been registered as a litter were they not from CFA registered parents.

The kittens were indeed fully vetted and health certificates were issued on each. The buyer wrote me to delay their transport to accommodate her schedule. The kittens were shipped on 5/10 at her request in lieu of a week or so earlier.

Further. Sorry for DOB type error maybe due to my senior status and poor typing. I had 3 litters and when typing clearly I got DOB mixed up. That does not in any way infringe on the wellbeing nor the shot sequence given the kittens which were properly vaccinated given the error was a type o which should have been 1/16 not 1/3 or 1/4/17 not a change of their actual dob. In any case I question the issues discussed. My Vet's superior reputation and mine are seriously contested by the buyer/complainant. If you contact the USDA you will be informed that when I was visited they came without advance notice visiting both my veterinarian and subsequently me and they were shown the kittens and their Dams. No fleas, no upper respiratory issues were noted nor had they been witnessed by me.

Not to say the kittens could not have had a low grade issue not detected and which may have albeit difficult to believe exacerbated by their long day's travel. Surely neither exhibited any symptoms as I held both while the airline examined the inside of their travel kennel and added additional holes to apply further fasteners for

(page two of two – Ref # 1705-19166/DJS)

transport. During that time they both loving sat in my arms and had either been exhibiting issues which the buyer notes I would have noticed.

Further after breeding for over forty years this is the first complaint of this type. Not only is the buyer attacking me and my reputation she attacked my Veterinarian whose exemplary reputation is beyond reproach.

I question the entire situation. I have provided my reply regarding fleas. The upper respiratory issue discussed is not known to me. Whether the wet cat in the 3 photos posted is from my home or not, I certainly cannot confirm. No further comment as I know that is not my kitten.

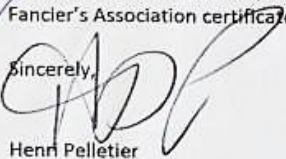
The photos of my kittens taken by the buyer in her home which were provided to me and to my veterinarian by the buyer/complainant (copies printed and enclosed) are not photos of kittens which were from the horror of a home the buyer suggested. Those kittens are the epitome of good health and represent years of concerted effort on my part to better the breed through the infusion of genetic diversity. Two of three photos posted in a stainless steel sink show a kitten from the neck down wet. The third shows a wet kitten also in a stainless steel sink and in a half head photo.

I cannot understand this situation. I did suggest possible fleas were picked up in transit. The buyer insists the kittens were "LITTERALLY COVERED WITH FLEAS AND BLOOD". Also that they were so sick she felt they required immediate veterinary attention. Finally I note that the kittens were insured by the buyer and only noted that today when reading her email. Funny she never mentioned that to me as usually the airlines will insure in excess of the shipping costs at additional cost if requested. Not requested of me.

My telephone number is: 954-524-1747. All correct data, previously not noted in error was provided to the buyer by me on request. Please call should you have further questions.

I am sorry this matter has presented. I have to ask why is it that forty years lapsed before this kind of vicious attack on my character and that of my veterinarian. Not to mention the fact that I made a mistake on the DOB by about 10 days, again a mistake is reason to label me of being a liar, who is guilty of forgery, and asking for verification of pedigree for pets. The list of comments about me which are sad is not true. As noted the Cat Fancier's Association certificate is enclosed for this litter attesting to their being indeed registered kittens.

Sincerely,



Henri Pelletier  
Gotier Siamese  
gotier2@aol.com





my cats are on program

**Final Details for Order #111-5180045-1749860**

[Print this page for your records.](#)

**Order Placed:** May 11, 2017  
**Amazon.com order number:** 111-5180045-1749860  
**Order Total: \$90.00**

**Shipped on May 11, 2017**

**Items Ordered**

1 of: *Program Oral Suspension 12pk Orange Cat 1-10 lbs*  
Sold by: BestFlea ([seller profile](#))

**Price**  
\$90.00

Condition: New

**Shipping Address:**

Henri D. Pelletier  
304 SW 13TH ST  
FORT LAUDERDALE, FL 33315-1529  
United States

Item(s) Subtotal: \$90.00  
Shipping & Handling: \$0.00  
-----  
Total before tax: \$90.00  
Sales Tax: \$0.00  
-----

**Shipping Speed:**

Expedited Shipping

**Total for This Shipment: \$90.00**  
-----

**Payment information**

**Payment Method:**

Amazon.com Visa Signature | Last digits: 9046

Item(s) Subtotal: \$90.00  
Shipping & Handling: \$0.00  
-----

**Billing address**

Henri Pelletier  
304 SW 13TH ST  
FORT LAUDERDALE, FLORIDA 33315-1529  
United States

Total before tax: \$90.00  
Estimated tax to be collected: \$0.00  
-----

**Grand Total: \$90.00**

**Credit Card transactions**

Amazon.com Visa Signature ending in 9046: May 11, 2017: \$90.00

To view the status of your order, return to [Order Summary](#).



**Final Details for Order #105-2715628-7329865**

[Print this page for your records.](#)

**Order Placed:** November 27, 2016  
**Amazon.com order number:** 105-2715628-7329865  
**Order Total:** \$35.98

**Shipped on November 28, 2016**

Items Ordered	Price
1 of: <i>Program Oral Suspension for Small Cats and Kittens 1-10lbs (0.5 - 4.5kg)</i>	\$35.98
6 Counts	
Sold by: 433-STORE ( <a href="#">seller profile</a> )	
Condition: New	

**Shipping Address:**  
Henri D. Pelletier  
304 SW 13TH ST  
FORT LAUDERDALE, FL 33315-1529  
United States

Item(s) Subtotal: \$35.98  
Shipping & Handling: \$0.00  
-----  
Total before tax: \$35.98  
Sales Tax: \$0.00  
-----

**Shipping Speed:**  
Standard

**Total for This Shipment: \$35.98**  
-----

**Payment information**

**Payment Method:**  
Amazon.com Visa Signature | Last digits: 9046

Item(s) Subtotal: \$35.98  
Shipping & Handling: \$0.00  
-----

**Billing address**  
Henri Pelletier  
304 SW 13TH ST  
FORT LAUDERDALE, FLORIDA 33315-1529  
United States

Total before tax: \$35.98  
Estimated tax to be collected: \$0.00  
-----

**Grand Total: \$35.98**

**Credit Card transactions** Amazon.com Visa Signature ending in 9046: November 28, 2016: \$35.98

To view the status of your order, return to [Order Summary](#).